

Dear parent(s),

Vzw Roppov's aim is to improve the collaboration between parents and care givers.

That is why Roppov organises parent groups and seminars for care givers.



These parent groups are meant for the parents of youths who receive guidance by Child Protection.

During the seminars we discuss with the care givers how better to work together with the parents.

In order to be able to do that, we need the parents' opinion.

By talking to the parents, we can learn about experiences and questions parents might have and take these into account in the future.

**Are you or your child being helped by the Sector of Child Protection?
Do you wish to share your opinion on current and previous
experiences with care givers?**

Give us your reactions:

This can be done by letter, phone call or e-mail:

vzw Roppov, Martelaarslaan 212, 9000 Gent - tel.: 09/224.09.15 - info@roppov.be -

A **forum** for parents can be found on our website - www.roppov.be

Would you like to join other parents in discussing how you feel about the social assistance system? Which aspects go smoothly and which could do with some improvements?
Share your views in a **parent group**.

To find out when and where the next parent group assembles, ask your counsellor or call us.

We hereby invite you to complete the following **survey**.
This survey is anonymous.
Do not fill in any names: not of yourself, your child, a care giver or a service.

What does matter, are the following points:

- * tell us how you, as a parent, regard the care giving system,
- * tell us how you would like to see things done,
- * tell us what you would like to see differently.

We want to know how you experience your position as a parent.

You can send the completed survey to: vzw Roppov, Martelaarslaan 212, 9000 Gent.

Or give it to your counsellor in a sealed envelope.

The answers you give here will only be used by vzw Roppov.

This way we collect different reactions from different parents.

These opinions show us what is important for the parents.

We incorporate this information in texts which we present to care givers and policymakers.

Sometimes, questions are asked to Roppov or we advise on something.

The opinion of the parents will then also reflect in our answer.

Questions:

1. Are you happy with the way the social assistance system in Flanders is organised? Why?

2. Before you or your child needed social assistance:

Were you properly informed?

What would you also have liked to know in advance?

3. During the guidance:

What is good about it, according to you?

What would you like to see differently?

4. Do you feel you get enough opportunities to give your opinion?

5. Do you feel you need(ed) more information during counselling? What about?

6. Do you feel like you get the chance to work together?

7. Did you have different expectations? If so, which?

8. How do you experience the support of the care giving system?

9. How do you feel social assistance could be better?

10. Did you expect something after counselling?

Which service have you come into contact with within the Bijzondere Jeugdbijstand?

detention centre – family home with guidance – day centre – counselling at home – independent living with guidance – foster care – observation centre

Committee Bijzondere Jeugdzorg – Juvenile Court social services

other:

Thank you for you cooperation.